



IT
Resource

*Putting **IT** all together*

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For Immediate Release

IT Resource Receives Cisco WebEx Program Authorization Status in USA

Coopersville, MI – April 6, 2010 – IT Resource announced today that it has completed the requirements necessary to offer Cisco WebEx collaboration solutions. The Cisco WebEx Authorized Program allows qualified Cisco partners to extend their collaboration offerings with the addition of on-demand solutions.

Cisco WebEx solutions bring people and information together to speed the decision-making process and to accelerate innovation. The applications are delivered as software as a service (SaaS), helping to enable greater business productivity and faster responses to market changes while taking advantage of the Cisco WebEx Collaboration Cloud to provide highly secure, reliable, high-quality collaborative experiences.

Leo Reap, managing partner of IT Resource, is looking forward to increasing his client's productivity, and saving them money. "WebEx combines desktop screen sharing with phone conferencing so everyone sees the same thing at the same time," he says. "This is more productive than emailing files and trying to get everyone on the same page over the phone. And, it can often eliminate the costs and time associated with people having to travel to meet on site."

"Cisco WebEx solutions, a key component of Cisco's collaboration portfolio, changes the entire realm of communications and collaboration," said Chris Jones, director of worldwide channels, Cisco Collaboration Software Group. "As a Cisco WebEx Authorized Partner, IT Resource has made an investment to offer customers solutions that connect entire business ecosystems, drive costs out of existing business processes,

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and lead them on the path of business transformation."

With a proven track record of promoting its customers' success and of using the transformative nature of collaboration solutions, IT Resource is in a position to make recommendations on high-impact Cisco WebEx solutions.

Find More Information Online:

Cisco: www.cisco.com/en/US/products/ps10352/index.html

WebEx: www.webex.com

About IT Resource

IT Resource is a provider of Information Technology services throughout the state of Michigan. They provide cost effective IT solutions for customers including high end consulting, virtualization, unified communications, messaging solutions, and disaster recovery. More at www.itrw.net.

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